

Official Rules

Memphis Grizzlies 2026 Road Trip Sweepstakes

Presented By Robinhood

OFFICIAL RULES. The following rules (the “Official Rules”) apply to the below-referenced Promotion.

PROMOTION PERIOD. The “Memphis Grizzlies 2026 Road Trip Sweepstakes presented by Robinhood Europe Edition” (the “Promotion”) begins November 10, 2025 and ends November 24, 2025 (the “Promotion Period”). The Promotion is offered only in the states of Tennessee, Mississippi, and Arkansas, subject to the eligibility requirements.

NO PURCHASE NECESSARY. A purchase will not improve your chances of winning. Void where prohibited by law. This promotion is not a gambling activity under Tennessee law as it offers a free method of entry and winners are selected randomly, not based on any payment or consideration.

ELIGIBILITY. The Promotion is open only to legal residents of Tennessee, or legal residents of Arkansas or Mississippi living within one-hundred fifty (150) miles of FedExForum, who are at least eighteen years of age at the time of entry. Promotion is void outside this area and where prohibited by law. Employees of Memphis Basketball, LLC (“Memphis Grizzlies”) or its affiliated companies and agencies, Robinhood Markets, Inc. (the “Sponsor”), the National Basketball Association (the “NBA”) and its Member Teams, NBA Properties Inc., and each of their respective employees, agents, and each of their immediate families (parents, children, siblings, spouse) and household members are not eligible to participate in the promotion. In addition, Entrants must have (a) downloaded the Official Memphis Grizzlies Mobile App and must have signed up to receive Mobile Tickets prior to entering the Promotion and (b) a valid passport that does not expire within six (6) months of January 19, 2026 at the time of entry.

TO ENTER. During the Promotion Period, individuals (the “Entrants”) may enter the Promotion for an opportunity to win the prize described in the “Prize” section below (the “Prize”). Entrants must have a public Instagram account or X (formerly Twitter) account to participate and enter. There are two ways to enter during the Promotion Period, as described below, and one (1) winner will be selected randomly as winner for each entry method following conclusion of the Promotion Period (two (2) total winners).

- **Via Instagram:** If an Entrant does not have an Instagram account, there is no cost to create one. To create an Instagram account from the Instagram app, download the Instagram app for Apple iOS from the App Store or Android from the Google Play Store. Once the app is installed, tap the Instagram icon and follow the onscreen registration instructions. To create an Instagram account from a computer, go to www.instagram.com and follow the onscreen registration guidelines. Entrant must agree to comply with Instagram’s Terms of Use and Community Guidelines in order to create and maintain an Instagram account. When presented with the option, Entrant must set the Instagram account to “public” as opposed to “private”.

During the Promotion Period, Entrants may enter the Promotion via Instagram by (i) following @memgrizz and @robinhoodapp on Instagram; (ii) “liking” the designated Promotion entry post (the “Post”) on the @memgrizz Instagram page; (iii) commenting on the Post on the @memgrizz Instagram page by stating Entrant’s favorite Memphis Grizzlies memory (must pick one of the options presented by Memphis Grizzlies and Sponsor in the Post); and (iv) tagging a friend that Entrant would like to bring to a Memphis Grizzlies basketball game in Entrant’s comment on the Post. Entry is limited to one (1) entry per person per platform (X and Instagram) throughout the Promotion Period. Entries generated by script, macro or other automated means or by any means which subvert the entry process are void. All entries become the property of Memphis Grizzlies and will not be acknowledged or returned.

- **Via X:** If an Entrant does not have an X account, there is no cost to create one at www.x.com/signup. If an entrant does not have a non-private account, there is no cost to create one at www.x.com/signup. Entrant

must agree to comply with the X Terms of Service (<https://privacy.x.com/tos>) and X Privacy Policy (<https://x.com/en/privacy>) in order to create an X account.

During the Promotion Period, Entrants may enter the Promotion via X by (i) following @memgrizz and @robinhoodapp on X; (ii) “liking” the designated Post on the @memgrizz X account; (iii) commenting on the Post on the @memgrizz X page by stating Entrant’s favorite Memphis Grizzlies memory (must pick one of the options presented by Memphis Grizzlies and Sponsor in the Post); and (iv) tagging a friend that Entrant would like to bring to a Memphis Grizzlies basketball game in Entrant’s comment on the Post. Entry is limited to one (1) entry per person per platform (X and Instagram) throughout the Promotion Period. Entries generated by script, macro or other automated means or by any means which subvert the entry process are void. All entries become the property of Memphis Grizzlies and will not be acknowledged or returned.

Due to the way Instagram and X operate their services, Memphis Grizzlies and Sponsor may not receive entries from individuals with “protected” accounts. Entrants must continue to follow @memgrizz and @robinhoodapp for at least thirty (30) days following the conclusion of the Promotion Period (for potential notification purposes) to participate in the Promotion and be eligible to win. In order to be eligible to win, an Entrant’s posts and comments must NOT, in the sole discretion of Memphis Grizzlies and Sponsor, (i) contain language that violates or infringes upon another’s rights, including but not limited to privacy, publicity or intellectual property rights (including, without limitation, trademark or copyright infringement); (ii) contain language that is inappropriate, indecent, obscene, profane, hateful, tortious, defamatory, slanderous, controversial or libelous; (iii) contain language that promotes bigotry, racism, hatred or harm against any group or individual or promotes discrimination based on race, gender, religion, nationality, disability, sexual orientation or age; or (iv) contains language that is unlawful, in violation of or contrary to applicable laws or regulations.

PRIZE. Two (2) Entrants will be randomly selected as the winners (each a “Winner” and collectively the “Winners”) and will receive the Prize, as further described herein. There will be one (1) Winner randomly selected from all eligible entries received via X, and one (1) Winner randomly selected from among all eligible entries received via Instagram. Entrants may enter one (1) time on each platform (X and Instagram), but are limited to one (1) Prize per winner (i.e., may not be selected as winner twice). Each Prize awarded includes the following:

- Two (2) Roundtrip economy tickets to either London Heathrow Airport or London Gatwick Airport from the largest major domestic or international airport that is closest to Winner’s primary residence (residence address must meet eligibility requirements set forth in these Official Rules) (\$800/ticket value; \$1600 total value);
- Ground transportation to and from the either London Heathrow Airport or London Gatwick Airport and the hotel (described below), as well as ground transportation to and from the hotel (described below) and the O2 for the game listed below (\$200 value);
- [Three (3)] night stay (nights of January 16, 2026 and January 18, 2026, with check-out on January 19, 2026) (one (1) standard room/double occupancy) at a hotel in or near London, England (hotel to be selected by Memphis Grizzlies in its sole discretion) (\$1500 value); and
- Two (2) tickets (exact seat location to be determined by Memphis Grizzlies in its sole discretion) to a Memphis Grizzlies vs. Orlando Magic away basketball game on January 18, 2026 at the O2 in London, England (\$100/ticket value; \$200 total value).

Each Winner and his/her guest must agree to comply with all NBA venue rules and regulations relating to the use of NBA regular and post-season tickets (as applicable) and, in accordance therewith, agree not to act in an unsportsmanlike or disruptive manner, or with any intent to annoy, abuse, threaten or harass any other person at such game. Failure to do so may result in forfeiture of prize or prize element.

Travel prizes are subject to terms and conditions of travel service providers. The approximate retail value ("ARV") of the Prize is subject to fluctuations in airfare and the value may vary depending on the location of the departure city. Any difference in the stated ARV and the actual value of the Prize will not be awarded. Neither Memphis Grizzlies nor the Sponsor are liable for any expense incurred as a consequence of transportation cancellation or delay (including but not limited to flight cancellation or delay). Flight schedules are subject to change without notice. Each Winner and such Winner's guest must travel together on the same itinerary, including the same departure date, destination, and return date. No stopovers are permitted on tickets issued as a prize. If a Winner and guest are unable or unwilling to travel on the dates specified, the Prize may be forfeited and awarded to an alternate winner.

Each Winner's guest must be at least eighteen (18) years of age, unless such Winner is guest's parent or legal guardian.

PRIZE VALUE. The total value of each Prize will not exceed the value of sixteen hundred dollars (\$1,600). Total value of all Prizes combined will not exceed the value of thirty-five hundred dollars (\$3,500). Prizes and all components thereof are awarded "as is" with no warranty or guarantee, either express or implied. Winners will be responsible for all federal, state and local taxes and fees and other costs and expenses associated with Prize receipt and/or use that are not expressly included in the prize description, including but not limited to transportation to and from the airport and Official Winner's home, additional transportation, luggage fees, gratuities, souvenirs, meals and beverages. No cash or other substitution, assignment or transfer of the Prize permitted, except by Memphis Grizzlies, who reserves the right to substitute any Prize or prize component with cash or another prize of comparable or greater value. All Prize details are at Memphis Grizzlies' sole discretion. Each potential winner will be required to submit such person's valid social security number and/or other identification to Memphis Grizzlies and/or Sponsor for tax reporting purposes and will receive an IRS Form 1099 for any prize valued at \$600 or greater, as required by federal law. Limit one (1) Prize per person.

WINNER REQUIREMENTS. Winners will be notified via direct message on the social media platform through which they entered (Instagram or X) within 7 days of the end of the Promotion Period. Every Winner, at the request of Memphis Grizzlies will be required to sign and return an affidavit of eligibility, liability release, and/or publicity release (except where prohibited by applicable law) in form and substance determined by Memphis Grizzlies in its sole discretion. Every Winner will also be required to produce a proof of age and residence to Memphis Grizzlies and a valid passport that does not expire within six (6) months of January 19, 2026, and will further be required to complete and return all required documents within seventy-two (72) hours of the day of being notified that such person is a Winner. Winner's guest, at the request of Memphis Grizzlies, will be required to produce a proof of age and a valid passport that does not expire within six (6) months of January 19, 2026, and to sign and return a liability release and/or publicity release (except where prohibited by applicable law) in form and substance determined by Memphis Grizzlies in its sole discretion. Failure to return all documents in the time and manner specified may result in disqualification. Any Winner who does not comply with these Official Rules may be disqualified. Return of any Prize or Prize notification as "undeliverable" will result in disqualification and selection of an alternate Winner. Each Winner will be exclusively and solely responsible for all costs and expenses associated with Prize acceptance and use not described as being provided, including any expenses associated with transportation to obtain and/or redeem a Prize.

ODDS OF WINNING. Odds of winning depend upon the total number of eligible entries overall that are received through each method of entry for the Promotion during the Promotion Period.

INDEMNIFICATION. By entering the Promotion, each Entrant agrees to hold harmless and indemnify Memphis Grizzlies, Sponsor, Instagram, X, the National Basketball Association ("NBA") and its Member Teams, NBA Properties, Inc. and each of their respective direct and indirect parents, members, subsidiaries, affiliates, directors, officers, governors, employees and agents ("Released Parties") against any and all liability, damages or causes of action (however named or described), with respect to or arising out of either (i) such Entrant's participation, or (ii) the receipt or use of the prizes awarded in the Promotion (including any travel related to use of the prizes).

This promotion is in no way sponsored, endorsed, or administered by, or associated with Instagram or X. Each Entrant understands that Entrant is providing information to Memphis Grizzlies and Sponsor, and not to Instagram or X.

RELEASE. Each Entrant hereby releases, waives and discharges the Released Parties from any and all claims of damages or causes of action, including but not limited to, death, personal injury or loss or damage to property, which such Entrant or any of the Entrant's representatives, heirs, next of kin or assignees may have or which may hereinafter accrue to the Entrant or Entrant's representatives as a result of the Entrant's participation in the Promotion or the receipt or use of the prizes awarded therein and which may be asserted by the Entrant, or Entrant's representatives.

CONDITIONS. This contest is subject to all applicable federal, state, local and municipal laws and regulations. By participating, Entrants agree to be bound by these Official Rules. Released Parties are not responsible for lost, late, incomplete, inaccurate, stolen, delayed, misdirected, undelivered or garbled entries, or emails or other communications of any kind or postage-due, damaged or illegible mail; or for lost, interrupted or unavailable network, server, Internet Service Provider (ISP), website, or other connections, availability or accessibility or miscommunications or failed computer, satellite, telephone or cable transmissions, lines, or technical failure or jumbled, scrambled, delayed, or misdirected transmissions or computer hardware or software malfunctions, failures or difficulties, or other errors or difficulties of any kind whether human, mechanical, electronic, computer, network, typographical, printing or otherwise relating to or in connection with the Promotion, including, without limitation, errors or difficulties which may occur in connection with the administration of the Promotion, the processing entries, the announcement of the Prizes, or in any Promotion-related materials. Released Parties are not responsible for injury or damage to participants' or to any other person's computer or other device related to or resulting from participating in this Promotion or downloading materials from or use of Memphis Grizzlies websites, the Official Memphis Grizzlies Mobile App, Instagram, or X. Memphis Grizzlies reserves the right to cancel or modify the Promotion if fraud, technical failures or any other factor impairs the integrity of the Promotion, as determined in its sole discretion, and reserves the right to award the Prizes at random from among all non-suspect, eligible entries received up to the time of the impairment or as it otherwise determines. Memphis Grizzlies reserves the right in its sole discretion to disqualify any individual found to be tampering with the entry process or the operation of the Promotion or to be acting in violation of these Official Rules, or in an unsportsmanlike or disruptive manner and void all associated entries. In the event of a dispute regarding entries received from multiple users having the same e-mail account, the authorized account subscriber of the e-mail account at the time of entry will be deemed to be the Entrant and must comply with these Official Rules. Authorized account subscriber is the natural person who is assigned the e-mail address by the Internet Service Provider (ISP), on-line service provider, or other organization responsible for assigning e-mail addresses. Memphis Grizzlies shall not be liable for any failure to comply with its obligations where the failure is caused by something outside its reasonable control. Such circumstances shall include, but not be limited to, weather conditions, fire, flood, hurricane, strike, industrial dispute, war, hostilities, political unrest, riots, civil commotion, inevitable accidents, supervening legislation or any other circumstances amounting to force majeure.

By submitting an entry form, a Winner grants permission to Memphis Grizzlies and the NBA and its Member Teams, NBA Properties, Inc., and each of their employees and agents to use Entrant's name, likeness, and story for advertising and promotion purposes without additional authorization, remuneration, or compensation (except where prohibited by applicable law), and Entrant agrees to appear for any presentation or other activity which may include filming/audio/video/electronic or other recordings and interviews, without additional compensation, as may be determined from time to time by Memphis Grizzlies. The Promotion is subject to these Official Rules.

PRIVACY POLICY. The personal information collected/provided in connection with this Promotion will be used in accordance with the Privacy Policy, which can be found at <https://www.nba.com/privacy-policy>. Entrants who provide their email address will automatically be enrolled to receive emails from or on behalf of Memphis Grizzlies, Sponsor, or others and can opt out of receiving future emails at any time by following the directions provided in such emails.

RULES/WINNERS LIST. These Official Rules will be posted on the Memphis Grizzlies team web site at <https://www.nba.com/grizzlies/robinhood> during the Promotion Period. The name of the Winners can be obtained

after conclusion of the Promotion Period from the Memphis Grizzlies Marketing Department by written request, identifying the Promotion and requesting a list of Winner(s) and the rationale for such request(s) to Memphis Grizzlies, Marketing Department, 191 Beale Street, Memphis, TN 38103). Winner requests must be received no later than thirty (30) days after the end of the Promotion Period.